

# Performance-Based Contracting Tools for Non-Revenue Water Reduction Case Studies

Full Description

## **Service Contract: Ho Chi Minh City, Vietnam**

Resources:

- [Increasing Water Supply to Customers through a Performance-Based Contract for NRW Reduction](#)
- [Case Study on the Performance-Based Contract in Ho Chi Minh City](#)
- [Étude de cas de la Banque mondiale sur le contrat basé sur la performance conclu à Ho Chi Minh](#)
- [Amélioration de l'approvisionnement en eau auprès des clients à l'aide d'un contrat basé sur la performance visant à réduire l'ENF](#)
- [NRW-PBC Estudio de Caso Ho Chi Minh City](#)
- [Aumentando el abastecimiento de agua a clientes a través de un contrato basado en el desempeño para la reducción del NRW](#)

## **Hybrid Management Contract: Karnataka, India**

Resources:

- [Non-Revenue Water Reduction - Hybrid Management and Maintenance Contract](#)

## **Reducing Non-Revenue Water Loses in Half: New Providence, The Bahamas**

This case study examines how the most populous island in The Bahamas, which faces water scarcity, has cut non-revenue water loses in half in the first four years of a non-revenue water performance-based contract (NRW-PBC).

Resources:

- [NRW-PBC Case Study: The Bahamas](#)
- [Réduire L'eau Non Facturée Dans Le Cadre De Contrats Basés Sur La Performance —New Providence, les Bahamas](#)
- [New Providence Bahamas NRW-PBC Estudio de Caso](#)

## **Ensuring Water Sustainability: Kuala Lumpur, Malaysia**

In 1998, Kuala Lumpur, the capital of Malaysia and home to 1.5 million people, was running out of water. Water was rationed for five months. This case study showcases how the State Waterworks Department worked with a contractor under a performance-based contract (PBC) to reduce non-revenue water (NRW).

Resources:

- [NRW-PCB Case Study: Malaysia](#)
- [Réduire L'eau Non Facturée Dans Le Cadre De Contrats Basés Sur La Performance —Kuala Lumpur, Malaisie](#)
- [Estudio de Caso - Kuala Lumpur NRW-PBC](#)

## **Increasing supply through Non-Revenue Water Reduction: Bangkok, Thailand**

In the late 1990s, the city of Bangkok was losing about 40 percent of water production. To reduce the losses and meet demand from a growing population, the Metropolitan Waterworks Authority hired contractors to reduce NRW under a PCB, increasing the water supply to the city's six million inhabitants. This case study showcases this project.

Resources:

- [NRW-PCB Case Study: Bangkok, Thailand](#)
- [Réduire L'eau Non Facturée Dans Le Cadre De Contrats Basés Sur La Performance —Bangkok Thaïlande](#)
- [Bangkok Thailand Estudio de Caso](#)

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